



# CATTORPE MANOR ESTATE





COUNTRY HOUSE HOTEL & RESTAURANT

COVID-19 Update	<p>There will be a one-way system around the Hotel and Linden Tree Restaurant during your stay.</p> <p>Please use hand sanitising points and wash your hands regularly during your stay.</p> <p>Masks will be required throughout all public areas in the hotel except when dining.</p> <p>Guests are asked to use their bedroom toilets only.</p> <p>Public areas will be sanitised regularly during your stay.</p>
Arrivals Information	<p>Guests are being asked to check-in prior to their arrival, and this can be completed using the link sent to you in the confirmation email.</p> <p>We are not accepting cash currently and we will require a card to be pre-authorised, if payment has not already been made in advance for accommodation. All other items such as food and drink are to be settled for in the Linden Tree Restaurant.</p> <p>On arrival at Reception, you will be required to wear a mask, sanitise your hands &amp; have your temperature taken. You will then be given a sanitised key pouch and be directed to your bedroom following the one way system.</p>
Linden Tree Bar & Restaurant	<p>We are currently open for evening meals for Residents only. Our Set Menu will be served in the Linden Tree Restaurant, consisting of two or three course options.</p> <p><u>Restaurant Opening hours:</u> Monday – Thursday from 6pm – 8:45pm      <u>Bar Opening Hours:</u> Monday – Thursday 7am – Midnight</p> <p>Due to the current situation, you are asked to pre-order your meal ideally by 12pm on the day you arrive. All tables must be booked in advance which allows us the opportunity to adhere to social distancing. If you have any dietary requirements, please inform us in advance and we can cater for you as required.</p>
Breakfast Requirements	<p>We are currently offering a take-away breakfast to-go consisting of hot &amp; cold items. You are more than welcome to collect your breakfast bag to eat in your bedroom.</p> <p>Due to the current situation, you are required to submit your pre-order for breakfast if possible by 7pm the night before. If you have any special requirements, please include this in your pre-order and we will cater for you accordingly.</p>



# CATTORPE MANOR ESTATE

COUNTRY HOUSE HOTEL & RESTAURANT

Housekeeping	<p>Your room will be fully sanitised prior to your arrival, with a seal on your door.</p> <p>Our Housekeeping staff are working extremely hard to keep everybody safe which will take longer to prepare everything, therefore there may be occasions when check-in may be delayed. If you need to request any items during your stay, please give Reception a call rather than making a special journey to us.</p> <p>There is a one-way system for everybody when moving around the house which does include all of the bedrooms so please follow the signs.</p>
Useful Information	<p>Please contact Reception on 01788 860 599 or dial 140 from your bedroom if you need any assistance to eliminate unnecessary travel around the hotel.</p> <p>In the event of an emergency the one-way system in place around the hotel will not apply. Please follow the instructions on the back of your bedroom door.</p> <p>We fully understand that some of these arrangements are not our normal practice and may cause some inconvenience but hope that you understand and appreciate that they are designed to keep everybody safe.</p>
Departures Information	<p>Breakfast bags are to be collected from the Restaurant on your way out.</p> <p>We are asking guests to officially check-out via the app and make payment. Keys are to be posted in the key box at Reception on your way out.</p>
Guest Feedback	<div data-bbox="405 1641 517 1720"></div> <div data-bbox="525 1626 970 1727"></div> <div data-bbox="405 1765 624 1973"></div> <div data-bbox="644 1765 970 1973"></div> <p data-bbox="1015 1720 1414 1906">Please could we kindly ask you to leave a review on one of our platforms following your stay. We'd really appreciate your feedback at this time.</p>